Sage 100 Version 2026
Supported Platform Matrix
Created as of September 11, 2026

The information in this document applies to Sage 100 version 2026. This document is intended to cover information regarding the compatibility of various operating systems with Sage 100 as of September 11, 2026. Any operating system not listed should be considered ***incompatible***.

Before installing Sage 100 2026, review this document and the following:

- Installation and System Administrator's Guide
- Customer Upgrade Guide
- Release Notes

You can find more details and instructions on our Documents page at https://docs.sage.com/docs/en/customer/100erp/Documentation.htm or by contacting Customer Support.

If you have custom code modifications to your Sage 100 software, contact your Sage Business Partner and/or the third-party software vendor before installing Sage 100.

For information regarding third-party software, see Integrated Solutions Compatibility Matrix.
For supported version, see Sage 100 Supported Versions.
Detailed product update and support information can be found in the Sage Knowledgebase at https://us-kb.sage.com.

Unlisted platforms not supported
Sage Customer Support Services provide support for Sage 100 only on the platforms listed as supported in this document. You can submit requests to support additional operating systems, as well as product enhancement suggestions at https://www5.v1ideas.com/TheSageGroupplc/Sage100ERP.
Alternative support options may be available through your Solution Provider.

Sage is committed to supporting future Microsoft operating systems as they are released to market. As new operating systems are scheduled for general release, Sage will evaluate their compatibility and update this document based on those evaluations.

Microsoft officially ended support for Windows 10 on October 14, 2025, as previously announced in 2021. In response, we've reviewed the Sage 100 compatibility roadmap and implemented the following plan to keep your Sage 100 experience running smoothly.

- **Sage 100 Payroll 2.26.0 (December 2025):** To minimize disruption and ensure accurate payroll processing and reporting, the Sage 100 Payroll 2.26.0 release is compatible and supported on Windows 10 operating systems.
- **Future Releases (April 2026 and beyond):** Starting with the Sage 100 2026.0 release and product updates (2025.2, 2024.4, Payroll 2.26.1) scheduled for April 2026, Sage 100 will no longer be verified for Windows 10 compatibility.

If you currently use Windows 10, please upgrade your operating system before installing the Sage 100 2026.0, 2025.2 or 2024.4 updates to ensure continued compatibility.

Sage 100 Version 2026
Supported Platform Matrix
Created as of September 11, 2026

Supported Servers	Notes
Windows Server 2025 Standard and Datacenter Windows Server 2022 Standard and Datacenter Windows Server 2019 Standard and Datacenter Windows Server 2016 Standard (These are all Microsoft Dedicated Servers designed to be used as a network server, not peer-to-peer.)	▪ Sage 100 is supported on Windows Server 2025 Standard, Windows Server 2025 Datacenter, and Windows Server 2025 Datacenter: Azure Edition. Please note: Configuration and compatibility of individual Windows Server 2025 features are managed by the system administrator. While Sage 100 is supported on these platforms, Sage cannot guarantee compatibility with all operating system features. Support for specific Windows features is provided at the discretion of Sage Support. ▪ The eBusiness Web Services service can be installed only on a Windows Server platform. For more information, see the *eBusiness Web Services Installation Guide* Webservices.pdf found on the Sage 100 Autorun window > Documentation. Running the Web Engine as a Service is *not recommended* currently due to issues involving Credit Card Processing. For more information, see Knowledgebase article How to run Web Engine as an Application. ▪ .NET Framework 4.8 is required. If it is not detected during installation, the user will be prompted to install it. A REBOOT is required after installation of .NET. For .NET Framework system requirements, refer to https://docs.microsoft.com/en-us/dotnet/framework/get-started/system-requirements. **Recommendations** ▪ Sage 100 should be installed on a dedicated member/application server. Although supported, certain Windows server configurations are **not recommended** due to possible instability and performance issues. Support from Sage Customer Support may be limited in the following circumstances: ○ Running Sage 100 on a Windows server acting as an Active Directory domain controller managing many user accounts, computer accounts, group policies, organizational units, remote sites, or other network resources. ○ Running Sage 100 on any server actively running other applications or services, such as email (for example, Exchange Server), IIS, SQL Server, or other software. **Not Supported** The list below is intended to be used for clarification purposes only and are not intended to represent a comprehensive list of exclusions. ▪ Using a server operating system as a Sage 100 workstation is not supported (not even as a client to another server). However, this configuration can be utilized for testing.

Sage 100 Version 2026
Supported Platform Matrix
Created as of September 11, 2026

Supported SQL Servers	Notes
Microsoft SQL Server 2025 Standard or Enterprise Microsoft SQL Server 2022 Standard or Enterprise Microsoft SQL Server 2019 Standard or Enterprise Microsoft SQL Server 2017 Standard or Enterprise Microsoft SQL Server 2016 Standard or Enterprise	▪ If integrating with Sage CRM, for additional requirements refer to the Sage CRM Help Center at https://help.sagecrm.com/. ▪ Microsoft SQL Server 2025, see KB 260521001558047 for further information

Supported Workstations	Notes
The following information applies to all (single user) workstations and client workstations attached to Windows servers.	
Windows 11 Pro and Enterprise	▪ When running Sage 100 Standalone, workstations from remote sites are supported only through Remote Desktop Services or Citrix. Running Sage 100 Standalone over a Virtual Private Network (VPN) and/or a Wide Area Network (WAN) or through any other remote means is not supported. ▪ .NET Framework 4.8 is required. If it is not detected during installation, the user will be prompted to install it. A reboot is required after installation of .NET. For .NET Framework system requirements, refer to https://docs.microsoft.com/en-us/dotnet/framework/get-started/system-requirements. ▪ Peer-to-peer networks are not supported for Sage 100 stand-alone.

Remote Desktop Services/ Citrix Supported Servers	Notes
Windows Server 2025 Standard and Datacenter Windows Server 2022 Standard and Datacenter Windows Server 2019 Standard and Datacenter Windows Server 2016 Standard Citrix Virtual Apps and Desktops	▪ Remote Desktop Services (formerly Terminal Services) or Citrix must be installed on a supported version of Windows Server. ▪ Windows thin clients are supported with Remote Desktop Services and Citrix. For more information, refer to https://www.microsoft.com. ▪ For more information on Remote Desktop Services/Citrix, see the Miscellaneous Notes section in this document. ▪ Installing Sage 100 client/server or Sage CRM Server on the same server as Remote Desktop Services or Citrix is not supported. ▪ If Sage 100 standalone is installed on a separate server from the Remote Desktop Services/Citrix server, ensure network performance is acceptable.

Sage 100 Version 2026
Supported Platform Matrix
Created as of September 11, 2026

Virtual Platforms

- Sage 100 is currently supported in virtual environments where the virtual vendor supports the Windows OS that Sage 100 supports.
- Citrix virtual platform products where all operating systems listed under the Supported Servers and Supported Workstations sections are supported.
- Hardware and software requirements (minimum and recommended) for Sage 100 products apply to virtual environments as well.
- Some third-party products might not support the same virtualization platforms as Sage 100 products. For verification, please check with the third-party vendor.

Recommended Minimum System's Hardware Configuration			
Sage 100 Supported Servers	**Processor**	**Memory (RAM)**	**Additional Requirements**
Windows Server 2025 Standard and Datacenter Windows Server 2022 Standard and Datacenter Windows Server 2019 Standard and Datacenter Windows Server 2016 Standard	Must be 64-bit.	16 GB	High-performance network connection to allow an acceptable level of application performance.
Single User/Client Workstation	**Processor**	**Physical Memory (RAM)**	**Available Memory (RAM)[1]**
Windows 11 Pro and Enterprise	Must be 64-bit.	8 GB	512 MB

Sage 100 Version 2026
Supported Platform Matrix
Created as of September 11, 2026

Miscellaneous Notes

1. For more information about performance, log on to the Sage Knowledgebase at https://us-kb.sage.com, and review Slow Performance when opening a new task or starting Sage 100, or when running Sage 100 across a network.
2. Antivirus software on your Sage 100 server and workstations may impact performance. For more information, log on to the Sage Knowledgebase and review How to exclude Sage 100 from Anti-virus.
3. In the Sage 100 client/server environment, integrated applications do their processing at the workstation, not at the server. As a result, users may experience performance issues when running integrated applications from remote locations. Sage 100 client/server includes a client/server-based ODBC driver. This can be used instead of the client ODBC driver for faster processing.
4. Always run Workstation Setup after installing, re-installing, or upgrading the Windows operating system, and verify that the Windows printers in Control Panel > Printers are still operational. Sage 100 Workstation Setup requires administrative rights.
5. Verify that all hardware involved in running Sage 100 is on your operating system vendor's Hardware Compatibility List. Incompatible hardware can cause severe data corruption. For more information, refer to the Microsoft Hardware Compatibility List at: https://partner.microsoft.com/en-us/dashboard/hardware/search/cpl
6. Virtual private network (VPN) and wide area network (WAN) connections should be set up as point-to-point connections, as opposed to Internet connections, for better stability and performance. If an Internet connection is used, ensure the Internet Service Provider (ISP) can provide a guaranteed bandwidth; otherwise, users may experience dropped sessions and lost connections. With any type of low-speed WAN connection, for each remote user, select the Low Speed Connection checkbox in Sage 100 User Maintenance.
7. If a VPN connection is used, keep in mind the following:
   - VPN solutions are either software-based, hardware-based (such as a VPN firewall), or a hybrid of both.
   - If a hardware-based solution is used, verify that it supports secure, encrypted connections for applications that use back channels.
   - Software-based VPNs result in slower connection speeds due to the security overhead of encrypting the data. Hardware-based solutions run faster.
   - Low-speed connections are subject to considerable performance issues when using a software-based VPN. It may cause the connection to have a bandwidth of less than 128 Kbps. For information on guaranteed bandwidth requirements, see miscellaneous note above.
   - Printing or previewing Crystal Reports and forms will require the client/server-based ODBC driver (see miscellaneous note 3), or a Terminal Server or Citrix connection.
8. The Sage 100 Application Server is a Windows Sockets application that listens on a single port (default port 10000). You must open this port on your firewall/router so clients can properly connect to the Application Server. The client does not listen back on its own port, so opening ports for clients is not necessary. Also, the Application Server is compatible with Network Address Translation (NAT).
9. Sage 100 features or integrations that require internet access and TLS 1.2 (Sage 100 Servers and Clients need to have TSL 1.2 enabled) include, but are not limited to:
   - Direct Deposit Service
   - G/L Integration
   - Paperless Office (email)
   - Paya Connect Desktop – Credit Card Processing
   - Sage 100 Payroll (Payroll Tax)
   - Sage Advisor Update
   - Sage Banking Cloud
   - Sage Federal and State Tax Reporting (Aatrix)
   - Sage HR
   - Sage Intelligence
   - Sage Network
   - Sage Partner Cloud
   - Sage Sales Tax (Avalara)
   - Sage Supply Chain Intelligence
   - Sage 100 Web Services

Sage 100 Version 2026
Supported Platform Matrix
Created as of September 11, 2026

[1] The recommended minimum is designed to ensure that the systems used for Sage 100 can provide adequate performance with a standard complement of normally installed applications, such as virus protection software.

[1] Regardless of the recommended minimums specified above, users should check the available memory on the workstation prior to installing Sage 100 and use the Windows Task Manager to check the Available Physical Memory on the Performance tab. A minimum of 512 MB of physical RAM should be available to Sage 100 when all other applications that will be used with Sage 100 are loaded. Sage cannot guarantee acceptable performance when running Sage 100 concurrently with other applications that consume system resources required for Sage 100 to perform at an optimum level.

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